



NASON HOSPITAL

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Ginny Stemhagen
Learning Harbor, Inc.
16 Deep Hollow Ln. N.
Columbus, NJ 08022

September 15, 2009

Dear Ginny,

Learning Harbor has been one of the best decisions that we have made! Nason Hospital began using the Learning Harbor web-based alternative to provide mandatory education for our staff in 2004. Previously, we scheduled staff annually for mandatory education, had the cost of salary for the trainers for each session and for the employee and their replacement and with pre-scheduling was unable to avoid busy times. It was easy to prepare our customized information and employee base. This information was sent to Ginny who was fantastic in helping us to get setup and ready to begin. This information was quickly loaded and staff education was soon completed. The program was well accepted by all employees who surprisingly completed their education within the next five months.

As we are progressing in our fifth year with Learning Harbor, we still feel that this is a very viable and cost-effective option for providing mandatory staff education. We have had nothing but positive statements from staff who have enjoyed the ease of use and the advantage of around-the-clock accessibility. Employees now anticipate the new education year and complete their education in record time without reminders. With peaks and valleys in workload, the web-based system allows staff to complete their education throughout the year when their time permits. Recordkeeping, addition of new employees and routine edits are done easily by our staff. Learning Harbor enables us to provide mandatory education without losing our ability to also provide facility-specific information each year. I would highly recommend the Learning Harbor alternative for other healthcare providers.

Sincerely,

Debra McGraw, RN, MHSA
Vice President, Nursing/Patient Care Services