



SPECIALTREE

Special Tree
Rehabilitation System
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To Whom It May Concern:

I can highly recommend Learning Harbor as a cost efficient delivery system to meet annual JCAHO training requirements. Our company selected Learning Harbor after researching similar systems as the most appropriate for our organization and the best value for the cost.

We have found the system to be very user friendly and a way to assure 100% compliance with training requirements with much less administrative staff time, cost, and logistical headaches compared to classroom training.

The modules are right on target, tightly written, and focus directly on the key learning objectives and the core content that staff are required to know. Learning Harbor keeps current with JCAHO requirements and adds and updates modules as needed.

The delivery system utilizes power point slides with graphics and ample white space for ease of reading. Other systems are much more "text heavy" with more detail than necessary or required by our company or JCAHO. An excellent feature is the ability to add and customize modules with information specific to our state and organization with the ability to include pictures, graphics, and text.

The reading level is appropriate for both professional and support staff. Many of our support staff were not computer literate. Much to our surprise, they had absolutely no problems using the system. A spin off benefit is that now these staff are both computer literate and internet users.

The administrative features of the system are excellent and provide all the reports necessary for tracking and monitoring. The Learning Harbor staff is very responsive to our needs, questions, and customization requirements. The initial help and training that were provided upon start up were excellent.

Sincerely,

Ken Handwerger, Manager
Human Resources

Subacute Rehabilitation,
Inpatient, Residential,
Outpatient and In-Home
Neurorehabilitation
Services

CARF and
JCAHO
accredited